

CLARIFICATION TEXT WITHIN THE SCOPE OF THE LAW FOR PROTECTION OF PERSONAL DATA and PRIVACY POLICY

UĞRAŞ ORAL AND DENTAL HEALTH CLINIC LTD (DENTIST TRAVEL TURKEY) attaches great importance to the security of your personal data.

In accordance with the Law on the Protection of Personal Data (KVK Law numbered 6698) and the regulation on the processing of personal health data and ensuring privacy, as a health institution we will process and archive your personal information required to provide health services to you, and share it -when necessary- with third parties/institutions, in formerly mentioned methods.

1. PROCESSİNG OF YOUR PERSONAL DATA AND DATA CONTROLLER

Uğraş Oral and Dental Health Clinic Ltd. (Dentis Travel Turkey), commercially located on the Cumhuriyet Mh. Candan Tarhan Boulevard no 46, Kuşadası/AYDIN- TURKEY, as data controller, will process the following data to provide you health services. In this matter:

The processed personal data :

Identity information: Limited with the following; your name, surname, ID or Passport number being essential to define you, additionally your gender, date of birth; if we interact through social media and you share your nickname;

- Communication data: Address, stationary or cell phone, e-mail address and other communication data, instagram and/or other social media accounts;
- Audio and video recordings: phone calls made with our clinics' call center, video recordings made by the security cameras of our clinic, medical scannings/imaging recordings such as panoramic x-ray;
- Financial and insurance data: Bank account number, IBAN number, Credit Card information, information required for invoicing, public or private insurance data,
- Health information: Medical diagnosis and all registered medical procedures and treatments made in our clinic, limited with the following; your laboratory results, test results, examination data, appointment information, prescription information, medial imaging information, if necessary your previous health data, treatment history, diagnosis and/or all kinds of health data obtained during the treatment process, your data that you have shared with us on our website, Instagram or Facebook accounts, cookies.

Apart from the listed, we can carry out the medical diagnosis and treatment process, in order to make the necessary planning, communicate with you, inform you about issues that may be of interest to you, inform you about campaigns and innovations, obtain other personal data directly provided by you in order to fulfill our obligations arising from the contract and legislation and in a limited way for the purposes stated below.

2. PURPOSES FOR PROCESSING YOUR PERSONAL DATA

- Protection of public health, providing medical diagnosis, treatment and care services
- Sharing the requested information with the Ministry of Health and other public institutions and organizations in accordance with the relevant legislation
- Providing you with information about your appointment, when you book one
- Planning and managing the inner processes and workings of our clinic
- Providing financing and billing of health services
- Verification of your identity, verification of your relationship with contracted institutions
- Respond to your questions or complaints regarding our services
- Drug and medical device supply
- Designing and communicating special content, tangible and intangible benefits on web and mobile channels

3. PERSONAL DATA TRANSFER

For the purpose of public health and preventive medicine services and subject to the conditions in the KVK law: If requested by the Turkish Ministry of Health, Provincial Health Directorates, Public Health Centers and other units affiliated to the Ministry of Health, in particular by the competent authorities, by persons assigned by the competent authorities or within the scope of e-pulse and similar systems established or the notification uploaded to us and / or within the scope of our reporting obligation, your personal data will be shared with the relevant authorities and persons.

With the legal representatives and third parties that we get consultancy and authorize, including the lawyers, consultants, auditors we work with, In order to carry out our activities, with domestic organizations and other third parties and legal representatives that we contractually serve, cooperate with,

If you use your private insurance with the Social Security Institution for patients with SGK citizenship, your institution will be invoiced with your insurance company, which you are a member of, with your institution, With private hospitals, medical centers, laboratories, ambulances, medical devices and institutions that provide health services, with which we cooperate for medical diagnosis and treatment, When you need to be referred to the relevant health institution, With the legal representatives you have authorized, can be shared.

4. METHOD AND LEGAL REASONS FOR COLLECTING PERSONAL DATA

Some of your personal data is by you personally; Some of your information is provided by physical or electronic means such as in-clinic closed circuit camera records, visitor records taken at entrance and exit. Your personal data processed by us and the methods of obtaining them are as follows, but are not limited to: Personal data collected by automated means: Personal data automatically collected by image (camera recordings) and voice recorders, cookies or other means Personal data provided by the data subject: Any personal data that you share physically or in any way through phone, social media accounts, whatsapp, our website and other channels.

LEGAL REASONS FOR THE PROCESSING OF YOUR PERSONAL DATA

Fulfillment of our legal obligations arising from the legislation such as the decree having the force of law on the organization and duties of the Ministry of Health and its affiliates numbered 663, health application notification, patient rights regulation and the protection of public health, preventive medicine, medical execution of diagnosis, treatment and care services, planning and management of health services and financing

5. SECURITY MEASURES TAKEN REGARDING YOUR PERSONAL DATA

Our organization, which performs data processing activities such as obtaining, saving, storing, preserving, changing, reorganizing, disclosing, transferring, taking over, making available, classifying or preventing the use of your personal data as a data controller: a) to prevent your personal data from being processed unlawfully b) to prevent unlawful access to personal data c) to ensure the protection of personal data It is responsible for taking all kinds of technical and administrative measures to ensure the appropriate level of security and takes these measures to the maximum extent. In addition, additional security measures determined by the personal data protection board and not limited to the following are taken in the processing of special quality data.

Our employees are trained on information security, patient privacy, and protection of personal data. Corporate policies and procedures regarding personal data security are written. Personal data are destroyed when the purpose of use is no longer available. Our systems containing personal data are routinely audited. Contracts are made with data processors from whom service is provided. Software used is up-to-date and optimum. We have a security network organized against cyber attacks. Access authority to systems containing personal data is limited. Antivirus and anti spam programs are used. In case of abuse of the systems, evidence is collected and reported to the personal data protection institution and a criminal complaint is made to the prosecutor's office. In our physical environments where personal data are available, protection measures have been taken against natural disasters such as fire, flood, etc., and these environments are kept locked and entrances / exits are under control.

6. YOUR RIGHTS AS DATA PROCESSING CONTACTS

YOUR RIGHTS AS DATA PROCESSING CONTACT IN ACCORDANCE WITH KVK LAW AND RELEVANT LEGISLATION

- learning whether personal data is processed or not
- requesting information if personal data has been processed
- access and request personal health data
- learning the purpose of processing personal data and whether they are used appropriately for their purpose
- to know the third parties to whom personal data are transferred domestically or abroad
- to request correction of personal data in case of incomplete or incorrect processing
- requesting the deletion or destruction of personal data
- in case personal data are processed incompletely or inaccurately, to request the third parties to whom the personal data is transferred to be notified about the correction and / or deletion or destruction of personal data
- to object to the emergence of a result against the person himself by analyzing the processed data exclusively through automated systems

If you exercise one or more of these specified rights, the relevant information will be communicated to you in a clear and understandable form in writing or electronically, through the contact information provided by you.

You can submit your requests under the KVK Law to our organization by filling out the [Application Form](#) we have prepared in accordance with the aforementioned law.